



Quality Policy Statement

EMS Ltd maintains a management system certified to ISO9001 (current version) and it realises quality is the responsibility of everyone in the organisation.

EMS Ltd design and supply electronic wireless security and fire protection equipment to commercial and industrial markets.

The Company is committed to:

- The excellence of our products and customer services.
- The commitment, knowledge and expertise of our staff.
- Consistently exceeding customer and Carrier expectations.
- Continual review, reporting and improvement of processes through which we deliver our products and services.
- Ensuring an environmentally friendly and safe workplace is provided and maintained

Our/ Carrier core values challenge us to strive for excellence, embrace integrity, and ensure that we operate openly, transparently and honestly.

Management Commitment:

The Management Team has a continuing commitment to:

- Understanding and delivering customer needs and expectations.
- Communicate these and other quality matters throughout the Organisation
- Ensuring product compliance.
- Providing suitable resources.
- Monitor, measure and report the effectiveness of the management system.
- Monitoring customer satisfaction and feedback.

John Davies
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Doug Godfrey
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