

Customer Services Technical Support

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* Calls cost 7p per minute plus your phone company's access charge.

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EMS is at the forefront of wireless and hybrid fire technology development and is the acknowledged expert in providing solutions for all applications.

To ensure we provide the highest levels of commercial support and technical expertise we have a UK network comprising of both field and office based personnel.

This highly active and cohesive team is on hand to ensure you have the information you want, when you want it.

Our highly experienced **Business Development Managers** are available to offer commercial advice and discuss specific project requirements, particularly in the more challenging projects.

Pre Sales Engineers, strategically based in key locations across the UK, are available to provide you with wireless feasibility surveys to determine and advise which EMS products are best suited to provide an appropriate and effective wireless or hybrid solution.

Comprehensive wireless surveys are also undertaken, in conjunction with your design, at times convenient with your programme, to ensure you are able to provide a smooth and professional service for your customers.

The **Field Technical Support** team is on hand to provide Radio Integrity Testing on your behalf as well as providing detailed technical advice during and after installation.

Marketing support is available to assist you with specific sales campaigns, presentations and CPD events.

We are committed to supporting our partners from the initial enquiry, through to handover and then throughout the life and ownership of an EMS system. Full team contact details and locations are documented overleaf as well as Head Office information.

www.emsgroup.co.uk





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