<u>Communication on System 5000</u> Updated Information – November 2018

NOTE: THIS COMMUNICATION DOES NOT APPLY TO, OR AFFECT, THE EMS FIRECELL PLATFORM

The current EMS Fire Detection System, FireCell, was launched in 2010 to meet current and future legislation requirements, including EN54-25. This was developed to replace our previous platform System 5000 launched in the 1990's.

The introduction of the European Construction Products Regulation 305/2011 (CPR) that came into effect at the beginning of July 2013 rendered the System 5000 from EMS 'End of Sale' for new permanent Fire System installations as of the 1st July 2013, and the product range has been in maintenance lifecycle since then. EMS has provided a repair/exchange service since this date but components required to sustain this service are now no longer available or in very short supply.

What does this mean for System 5000 support and repairs?

- 1. Some parts may be repairable / refurbished but only on a case by case basis and it is imperative you contact us before returning any items.
- 2. There are <u>no new</u> parts available, on an exchange basis, and this service is now no longer accessible

In summary:

System 5000 as of the 1st July 2013 was placed in maintenance life cycle with spares and repairs available. The current position is that components are very limited.

For new installations

FIRECELL launched in 2010 is **fully compliant** to the new European Construction Product Regulations. It is one of the most successful Wireless Fire Systems currently available on the market. Full details available www.emsgroup.co.uk

EMS continues to be at the forefront of wireless fire detection technology development and continues to work in conjunction with industry trade associations, regulatory authorities, standards committees and third party certification bodies.