

# FIECEI Control Panel Flash Upgrade



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### Introduction

The following guidelines can be followed, to upgrade EMS FireCell control panel software to the new full hybrid software version. The following upgrade procedure is the same, for both Syncro and Syncro AS control panels. Other methods of carrying out this upgrade may also be available.



Any cause & effect functionality will require reconfiguration and verification, following the upgrade.

EMS takes no responsibility for any loss of data, caused by this upgrade.

This software upgrade must only be performed by a fully trained competent person, with a working knowledge of the control panel and Loop Explorer programme.

If necessary; inform the monitoring station and disable sounders, outputs and buzzers etc, during the upgrade (as per normal maintenance and test procedures).

### **Required Tools**



Before starting the upgrade, the following items MUST be available.

- FC-000-KEN FireCell control panel programming lead
- Laptop with both, new (*MLoop 60082*) and legacy (*MLoop 60020*) Loop Explorer software installed.

■ New control panel software .bin files (*Syncro 652 UK & Syncro AS 652 UK*).

Note: New and Legacy Loop Explorer software and .bin files are free to download from www.emsgroup.co.uk

### **Software Compatibility Chart**

Recommended software / panel version compatibility, is highlighted below:

Recommendations	<b>NEW</b> Loop Explorer <i>MLoop 60082</i>	Loop Explorer MLoop 60020
NEW Syncro Control Panel, S/W Rev 'Syncro 652 UK'	$\checkmark$	—
NEW Syncro AS Control Panel, S/W Rev 'Syncro AS 652 UK'	$\checkmark$	—
Syncro Control Panel, S/W Rev '642 UK' or earlier	—	$\checkmark$
Syncro AS Control Panel, S/W Rev '642AS UK' or earlier		$\checkmark$

### **Download & Prepare Setup File**

#### 1 Connect To The Control Panel

Connect the programming lead to the control panel's programming port.

#### 2 Download Setup

Open the legacy Loop Explorer (*MLoop V60020*) and download a setup file. *The file should be saved as a backup setup file*.

#### **3 Save Printout**

It is recommended that a printout is saved, via the print/ pre view panel menu. The printout will be a valuable reference later, when converting the devices to wireless.

Eile	1	Explore	⊻iew	Tools
B	New			► R
	<u>R</u> eopen.			c =
	<u>S</u> ave		c	trl+s
	S <u>a</u> ve As			
È	Open Ne	twork Proje	ct	
Q	Sear <u>c</u> h f	or Files		
<b>1</b>	C <u>l</u> ose Cu	irrent Projec	t	
2	Create L	oop E <u>m</u> ulato	or File	
1846	E <u>x</u> port L	oop Explore	r Config.	→
ìn	E.c. Cor	nnect		
8	Print/Pre	View Panel	C	Itrl+P
	Options			
_	<u>E</u> xit			

#### 4 Export Loop Explorer Loop Text Information

Click on the control panel icon, then click on the 'Q Config' icon.



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### **Download & Prepare Setup File**

Click on 'Export Panel' icon and save the loop file.



ſ	Loop 1	Loop 2	Loop 3	Loo	p4		
	Address	Device Type		Sub type	Zone	Location Text	
I	001.00	Radio Hub FireCell		Input	1		
I	002.00	Radio Cluster Com	nunicator FireCell	Input	1		
	003.00	2 Channel Input/Out	put Unit FireCell	Common	1		

#### 5 Exit the Loop Explorer program.

#### 6 Download Setup

Open NEW Loop Explorer (*MLoop V60082*) and download a setup file. The file must be saved as a new setup file.

Work can now be undertaken on this new panel setup file.

Note 1: It is expected behaviour to see the error message below for Wireless Dual I/O and XPlorer hardwired output units. Click on close if this occurs and continue.

Note 2: XPlorer hardwired output units require their device type changing to ensure they correspond correctly.



#### 7 Convert Devices To Wireless

Click on the loop icon with wireless devices connected, then select the 'Loop Mgr' icon. *Note: in the example below, loop 1 with wireless devices connected has been selected.* 

<u>F</u> ile	<u>E</u> dit	Explore		⊻iew	<u>T</u> ools	<u>H</u> elp					
	🐨 New	🔛 Save		, Edit	Chang	e Delete	Jabl Action	<i>i</i> Q Config	🛕 Zone Mgr	👼 Sens M	
Na	vigator					Address	Device	е Туре			Zone
2	New Site					2001	Zone N	Monitor XP9	95		1
<u> </u>	D1 🗑	AUTOLEA	ARN			2002	Zone N	Monitor XP9	95		1
	1	Loop 1				<b>==</b> 003	Call Po	oint XP95			1
	÷	Papel 1/0	)			🐨 004	Multi-s	ensor XP9	5		1
	👍 Caus	se & Effe	ct			2005	Sound	er Control	Unit XP95		1
						2006	3 Chai	nnel I/O Ur	iit XP95		1
						🐨 007	Photoe	electric Mor	hitor XP95		1
						2009	Sound	er Control	Unit XP95		1
						🐨 010	Photoe	electric Mor	nitor XP95		1

Click on 'Select All', then select 'Convert to Wireless'.

Loop Managan

Address	△   Type	Zone Location Text	
001	Zone Monitor XP95	001	
002	Zone Monitor XP95	001	
003	Call Point XP95	001	
004	Multi-sensor XP95	001	
005	Sounder Control Unit XP95	001	
	3 Channel I/O Unit XP95	001	
007	Photoelectric Monitor XP95	001	
009	Sounder Control Unit XP95	001	
010	Photoelectric Monitor XP95	001	
011	Heat Monitor XP95	001	
016	Call Point XP95	001	
026	Photoelectric Monitor XP95	001	
	3 Channel I/O Unit XP95	001	
	Sounder Control Unit XP95	001	
125	Zone Monitor XP95	001	
	Zone Monitor XP95	001	
Select All	Convert To Wireless 2		

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### **Download & Prepare Setup File - Continued**

When prompted, select the correct device types. i.e. Radio Hub or RCC etc. Refer to the earlier printout, to ensure the correct device types are selected.

Upon completion, the loop manager should display the correct wireless device types.

Address	∧   Type	Zone Location Text
	Hub Wireless	001
002	RCC Wireless	001
003	Call Point Wireless	001
004	Multi-sensor Wireless	001
005	Sounder Wireless	001
	2 Channel Input/Output Unit Wireless	001
007	Optical Smoke Detector Wireless	001
009	Sounder Wireless	001
010	Optical Smoke Detector Wireless	001
011	Heat A1R Rate of Rise Monitor Wireless	001
016	Call Point Wireless	001
026	Optical Smoke Detector Wireless	001
	2 Channel Input/Output Unit Wireless	001
096	Sounder Wireless	001
- 125	RCC Wireless	001
126	RCC Wireless	001

Select close, to return to the main screen.

Repeat Step 7; for all other loops with wireless devices connected, converting them all to wireless type devices as necessary.

#### 8 Import Loop Explorer Loop Text Information

Click on the control panel icon, then click on the 'Q Config' icon.

<u>F</u> ile	<u>E</u> dit	E <u>x</u> plore	<u>V</u> iew	<u>T</u> ools	<u>H</u> elp					
	🐨 New	🔛 Save	Edit	Chang	je D	× elete	abl Action	2 Q Config Zone Mgr	👼 Sens Mgr I	.oop Mgr 🛛 F
Na	avigator					Address		Device Type		Zone
2	New Site	1				001		Hub Wireless		1
1	🐚 o	AUTOLEARI	N			2002		RCC Wireless		1
	Ē. 🚯	Loop 1				<b>603</b>		Call Point Wireless		1
	÷.	Panel I/O				🐨 004		Multi-sensor Wireless		1
	砕 Cau	se & Effect				<b>4</b> 005		Sounder Wireless		1
						2006		2 Channel Input/Outpu	ut Unit Wir…	1
						007		Optical Smoke Detecto	r Wireless	1
						<b>4</b> 009		Sounder Wireless		1

## Download & Prepare Setup File - Continued

Click on 'Import Panel' and select previously saved loop file.

<del>ರ</del> Back	Copy	<b>∦</b> Cut	Paste	Fill	Series Fill	A→B Replace	Import Panel Export Panel Prin			
Confi	igure Zor	ne and l	Location <sup>-</sup>	I	Panel:	01 - AUTOLEARN				
Loop 1	Loop 1									
Address	Device Typ	e			Sub type	Zone	Location Text			
001.00	Hub Wirele	SS			Common	1	Radio Hub			
002.00	RCC Wirele	ss			Common	1	RCC 01			
003.00	0 Call Point Wireless				Call Point 1 Call Point Front Reception					
004.00	Multi-sensor Wireless			Sensor 1 Mult-Sensor Flat 1		Mult-Sensor Flat 1				
005.00	Sounder Wireless				Output	1	Sounder Flat 1			

The necessary file configuration changes are now complete.

#### 9 Save New & Completed File

Once complete, click the 'back' button, to return to the main display and save the updated file.

### **Panel Software Upgrade**

#### 1 Flash Upgrade

From the main display, select the 'Tools' drop down, then select 'Flash'.



The display will change to show:

🛒 Flash Upg File	rade			X				
Fla	ish Upgrade							
IMPORTANT this procedu	- Please ensure that you re.	have a copy (	of the site configuration file before you s	start 🔺				
1) Select the menu abov	panel binary firmware fil e or by clicking on the "E	le using eithe Bin file for upl	r the "File / Open Bin File" oad" button below.					
2) Locate the care to ens	e appropriate panel firmw sure the correct protocol	vare file for th (where appli	e panel to be updated, taking cable) and hardware type are used.					
a. EN Compa fitted with (older Syn networke the new fi b. Syncro V have the c. Syncro V4 the S550 where the This versi BSI appro	a. EN Compatible files - these are used on Syncro panels where the panel is not fitted with the Memory Write Enable switch on the S550 Syncro display (older Syncro panels and Syncro response repeaters), but where the panel is networked with BSI approved panels (including Syncro AS panels) or where the new features provided are desirable for this installation b. Syncro V5.xx files - these are used on BSI approved, Kitemarked panels which have the write enable switch fitted on the S550EN Syncro display card c. Syncro V4.xx or older files - these are only to be installed on panels where the S550 Syncro display card is not fitted with the write enable switch and where the new EN features are not required (older networked systems). This version MUST NOT be installed in the S550EN display card in							
d. Syncro As	5 V5.xx files - these are o	nly to be inst	alled in the	Ŧ				
Baudrate	Select COM Port		Upgrade Flash					
○ 19.2K ⊙ 115K	COM1 C COM5 COM2 C COM6 COM3 C COM7 COM4 C COM8	OPEN	Start					

### **Panel Software Upgrade - Continued**

Select 'Bin File for Upload', then select the appropriate .bin file.



WARNING. DO NOT re-flash to wrong panel type! Syncro Control Panel = Revision 'Syncro 652 UK' Syncro AS Control Panel = Revision 'Syncro AS 652 UK'

Follow the on screen instructions, then select 'Start'.

	File File	ade sh Upgrade									
1	IMPORTANT - Please ensure that you have a copy of the site configuration file before you start this procedure.										
	1) Select the panel binary firmware file using either the "File / Open Bin File"										
	2) Locate the	appropriate panel firmwa	re file for th	e panel to be updated, taking							
	a. EN Compa	ure the correct protocol (' tible files - these are used	wnere appli on Syncro	caple, and hardware type are used.							
	fitted with (older Syn	the Memory Write Enable cro panels and Syncro res	switch on ponse repe	the S550 Syncro display aters), but where the panel is							
	networked the new fe	l with BSI approved panel atures provided are desir	s (including able for this	Syncro AS panels) or where installation							
	have the v	write enable switch fitted ( xx or older files - these ar	on the S550 re only to be	EN Syncro display card installed on panels where							
	the S550 9 where the	yncro display card is not l new EN features are not r	fitted with t equired (ol	he write enable switch and ler networked systems).							
	BSI approv d. Syncro AS	on MUST NOT be installed i ved Kitemarked panels V5.xx files - these are onl	n the 55501 Iv to be inst	N display card in alled in the							
	Bin F	ile for Upload:	.,								
	Baudrate	Select COM Port		Upgrade Flash							
	© 19.2K	C COM1 C COM5	Ċ	Start							
	115K	C COM2 C COM6 C COM3 C COM7 C COM4 C COM8	OPEN	Start							

Upon completion of the upgrade, the panel will re-initialise. Once restarted, enter Access Level 2, to check the new software revision number is correctly shown.

### Panel Software Upgrade - Continued

#### 2 Upload Setup

The new setup file can now be uploaded to the Control Panel.

Upon completion, the panel will reinitialise and show a normal state.

Check in the view devices menu; to ensure that the text and device type information is correct.

#### **3 Test Devices**

Test devices on the system, to ensure information is correctly displayed. It is recommended that a minimum of one input device and one output device is tested per loop. i.e. a call point and a sounder audio device.

### **Troubleshooting**

Should you encounter any issues during your upgrade, contact EMS Technical Support on +44 (0) 1227 369570.



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